CLEARDENT

Scheduler

Scheduler is more than just the hub of patient flow in a dental practice – it is also the hub for communication with the patients and their families!
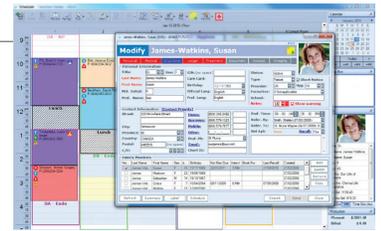
- Visual cues and flags help you quickly see patients' personality, financial standing, insurance, medical warnings, as well the status of lab cases attached to the appointment. Multiple appointments for the same patient or family on the same day will be flagged.
- Automate your appointment confirmation, recall reminder, and treatment plan follow up with the ClearDent Go cloud services. The ClearConnect component of the ClearDent Go suite will automatically send emails, text messages, and pre-recorded phone calls with your voice to patients. All while being compliant with Canada's Anti-Spam Legislation (CASL).

- Treatment plans, recalls, and patient information are fully integrated with the appointment – making Scheduler the command central for all things needed to book patients' future appointments.
- Perceptive Appointment Manager / Treatment Plan Manager combine to organize your patients into a list of those on short notice with previously cancelled appointments yet to be rebooked, with outstanding treatment plan already approved by insurance, and even gives you a friendly reminder on confirming patients' other family members if they have an appointment coming up in the next seven days.

Patients and Financials

An impeccably organized patient file lets you manage all aspects of a patient and her/his family with ease.

- Easily access patient information from anywhere in the system, the colour-coded tabs automatically highlight important information. Patient photos can be added quickly and easily for immediate identification throughout the system.
- Customize multiple versions of medical history for different types of patients, and safe keep medical history signed digitally on iPads or signature pads.
- Create, store and print prescription slips and attach government accepted ID to comply with legal requirements.

- Track preventative, basic, major, ortho, scaling and root planning, as well as the scaling and root planning rolling rule for eligibility dates. Policies can be linked with different family members and employers for easy updates and management.
- Built to manage single, dual, or multiple insurance claims, ClearDent can submit a single claim to two insurance companies and continue to track subsequent claims. Any discrepancy as a result of patient's own inaccurate reporting of limits or policy coverage will be automatically adjusted when insurance payment is received.

Documents and Forms

- Generate consent forms in a few mouse clicks, and push the form to an iPad for patients to review and sign. Signed forms are automatically protected for record keeping compliance.
- Document templates with a built-in word processor allow you to compose letters to patients, fellow dentists for referrals, and more with just a few mouse clicks as the content is automatically pulled from information already in the database.

- Strong encryption is automatically applied to all documents attached in the email so only the intended recipient can view them.
- Insert the images you take or have the template automatically pull data from your restorative charts, clinical notes, periodontal charts, and more.
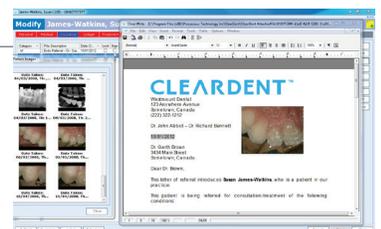
Digital Imaging

Dental digital imaging is integral to treatment diagnostics, planning, and collaboration with peers in modern dentistry. Our imaging is a fully integrated component of our software, and is vendor independent.

· Connect directly to all intraoral cameras, sensor, phosphor plates, pans, and select CBCT systems available in Canada.
· Automatic and advanced post-image processing optimizes the quality of your images.
· Use our pre-built mount or customize your own, to auto-advance your image take in workflow.

· View any images, including CBCT scans, side-by-side with your dental charts, documents and forms, patient info, and more.
· Compensate for minor over/under exposure and focus so you are less likely to need to retake.
· Strong encryption automatically applied to the images attached in the email so only the intended recipient can view them, compliant with college record keeping guideline and federal/provincial privacy act.

Electronic Charting

Comfortably digitize your practice and replace paper with a comprehensive, easy-to-use, and secure digital system. Start fresh with no paper at all in a new build.

Electronic Charting: Restorative and Soft Tissue Charts

· Support for GV Black classification allows for the most representative electronic restorative chart – bar none. Further, draw, highlight, and annotate directly on the chart for even the most special cases.
· Simplify office communication, reduce errors, and eliminate redundancy. Charting procedures automatically convert to codes with proper fee and insurance splits. Use templates to enter frequent and common treatments such as a new patient exam in a few clicks.

· Plan and schedule your treatment chairside using the "sequence" and "notes" features, which are automatically displayed to the administrative staff when booking appointments.
· Filter by selected teeth or date range to pinpoint all related existing, completed, and future treatments, images, and clinical notes.
· Incorporate oral cancer screening, soft tissue exams, pathology, event botox, and other types of custom charts that you have into the custom charting section and go completely paperless.

## Electronic Charting: Clinical Notes

· Speed up notes entry and eliminate errors with drag-and-drop and checkboxes to compose your clinical notes quickly and consistently, even among different dentists in the same practice.
· Colour-code categories and/or providers of the notes. Search by tooth range, date, and event treatment types to quickly locate notes of importance for the conditions or treatments that you are looking for.
· Sign clinical notes digitally to finalize and secure your case documentation. Easily search and access missing or incomplete notes that need approval.

Electronic Charting: Periodontal Chart

· Complete peridodontal charting tracks pocket depth, bleeding, suppuration, MGJ, mobility, furcation, attachment level, screening, and more.
· Go hands free with voice recognition that works even in moderate noise levels and supports different intonations and accents.
· Visually compare any two periodontal charts, of any dates, to track progress and engage the patients to help promote proper oral hygiene.

Reports and Management

At the end of the day, a successful dental practice is defined by profitability. To achieve profitability, measure goals against accurate financial reports.
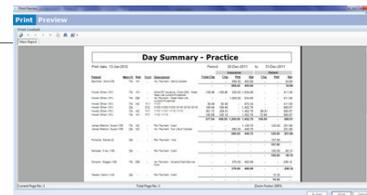
· Aggregate management data from multiple practice locations into a single report. Securely access these reports over the cloud.
· Advanced reporting shows appointment rebook rate, hygiene stream, treatment plan follow-through rate, administrative productivity, and comparatives – all through our Pulse Insights Cloud Reporting in the ClearDent Go Cloud Suite.

· Standard day/month/year end reports that are accurate, informative, and available on-demand.
· Referral reports disclose how many patients are referred, by which referral source, and the dollar amount each produces.

Treatment Plan and Contract Billing

Treatment Plan is where high value, long term restorative work starts in a dental practice. ClearDent provides an interface to manage all treatment plans and integrate plan statuses to maximize your productivity and profitability.

· Use a pre-built or customized treatment plan status to manage the lifecycle of all your treatment plans.
· Some patients need a payment plan. In addition to supporting healthcare credit plans, you can also use the contract billing module to manage your private payment plan. If you also practice orthodontics, the contract billing module supports orthodontic codes and billing.

· Restorative charting is integrated with treatment planning, so charts automatically convert into a pending treatment plan. Likewise, Treatment plan, Scheduler, and ClearConnect are all integrated. Booked appointments auto-advance Treatment Plan statuses and ClearConnect will send emails/texts to patients whose treatment plans are stalled. Finally, Pulse Insights measures follow-through rates and execution time.

System Security and Backup

Accountability promotes a positive work environment. Dental practice are no exception. ClearDent is built with security in mind so every action on every patient is tracked.

· Use predefined roles or customize your own to assign security to a single staff member or a group with detailed control over patient files, insurance plans, ledgers, reports, charts, images, notes, documents, and more. This ensure the access to patient and management data is on a need-to-know basis.
· Military grade encryption and support to encrypted data at rest services means your backup remains safe from prying eyes. Furthermore, you can cut the manual backup and portable disk out with ClearVault, the automated cloud backup service from our ClearDent Go Suite.

· Protected, unalterable audit trail tracks the actions of every user, including the administrator, transparently in the background. The audit trail not only records date and time, but also the identity, action, outcome, and the location in which the event occurred. This meets the forensic audit requirement to allow you to counter embezzlement should it ever happen.

Contact us to learn about staff time sheet, inventory management, iOS mobile app, full range of cloud services, dental marketing tips, and so much more.